

# **CMS Net**

## **Errors and Alerts Messages**

**Appendix I 4300-4399**

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## MEDI-CAL ELIGIBILITY BRANCH UPDATE EDITS/ALERTS 4300 THROUGH 4399

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### Overview

Below is a list of messages detailing the number, message title and directive to resolve errors or alerts.

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#### **4302    FUTURE EFFECTIVE DATE IS NOT ALLOWED ON AN MB30    *REJECT***

An MB30 transaction was submitted with a future ELIG-INFO-EFF-DATE. This field will only accept current MEDS month date.

**ACTION:** Correct the ELIG-INFO-EFF-DATE and resubmit the transaction.

#### **4303    CURRENT COUNTY ID IS NOT IN STANDARD SSI/SSP FORMAT    *REJECT***

An MB30 transaction was submitted to update a record that is not a terminated SSI/SSP record. Terminated SSI/SSP records will have a GOVT-RESP code equal to 3.

**ACTION:** Resubmit the transaction only if the GOVT-RESP is 3.

#### **4306    RECIPIENT IS ALREADY ELIGIBLE FOR CONFLICTING MONTH    *REJECT***

A transaction was submitted attempting to establish Aid Paid Pending (APP). One or more of the months covered by the transaction were already active for that period.

**ACTION:** Request a MEDS inquiry to compare the transaction information against the file. Resubmit the transaction only for the months that the beneficiary is not eligible.

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**MEDI-CAL ELIGIBILITY BRANCH UPDATE EDITS/ALERTS 4300  
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**4307 FIRST MONTH PRIOR TO RAMOS MYERS MUST BE ELIGIBLE *REJECT***

This message will be generated if you are attempting to establish Aid Paid Pending for a recipient who was not eligible in the month just prior as an SSI/SSP recipient.

**ACTION:** Request a MEDS inquiry to determine when the recipient was discontinued from SSI/SSP. Resubmit the transaction with the correct effective date.

**4308 1<sup>ST</sup> MONTH PRIOR TO RAMOS MYERS IS NOT RAMOS OR SSI/SSP *REJECT***

This message will be generated if the recipient was not eligible as an SSI/SSP recipient in the month just prior to establishing Aid Paid Pending.

**ACTION:** Request a MEDS inquiry to determine when the recipient was discontinued from SSI/SSP. Resubmit the transaction with an ELIG-INFO-EFF-DATE for the month following discontinuance. Eligibility must be continuous.

**4309 RECIPIENT IS CURRENTLY ACTIVE SSI/SSP *REJECT***

An MB30 transaction attempted to establish Aid Paid Pending OR change BIRTHDATE, ADDRESS, NAME and/or SEX on an active SSI/SSP recipient. Aid Paid Pending is not needed on a currently eligible record. If you need to change BIRTHDATE, ADDRESS, NAME and/or SEX on an active SSI/SSP record, use an EW55 transaction.

**ACTION:** None.

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**MEDI-CAL ELIGIBILITY BRANCH UPDATE EDITS/ALERTS 4300  
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**4311    RECIPIENT IS A COUNTY ELIGIBLE – GOVT-RESP IS 1                      *REJECT***

An MB30 was submitted attempting to make a change (other than SSN-VER code) to a county record.

**ACTION:** None. If you need a change on a county record, you must contact the county MEDS Network Liaison.

**4312    MB30 HAS DATA ELEMENTS THAT ARE NOT ALLOWED                      *REJECT***

A transaction was submitted attempting to change a data element that is not allowed. Refer to the instructions for “state online transactions” to determine required and allowable fields.

**ACTION:** Correct and resubmit the transaction.

**4313    MB30 HAS UPDATED THE SSN-VER CODE, OLD AND NEW BELOW                      *ALERT***

An MB30 transaction has changed the SSN-VER code from “J” to “R”.

**ACTION:** None. This is just an informational message.

**4314    FUTURE TERM DATE NOT ALLOWED ON MB30                      *REJECT***

A transaction was submitted to terminate Ramos Aid Paid Pending. The TERM-DATE was a date greater than current month.

**ACTION:** Correct the TERM-DATE and resubmit the transaction if needed. If a future TERM-DATE is needed, wait until after the VALID-MMY you need becomes MEDS current month.

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**MEDI-CAL ELIGIBILITY BRANCH UPDATE EDITS/ALERTS 4300  
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**4315    TENS OF AID ON TRANSACTION NOT SAME TENS ON MEDS                      *REJECT***

An MB30 transaction was submitted with an AID-CODE that did not have the same tens of aid as MEDS for the month of the action.

**ACTION:** Correct the AID-CODE and resubmit the transaction.

**4318    SDX/MEB MEDS-ID CHANGE APPLIED-FEDERAL RECORD                      *ALERT***

An SD10 transaction was submitted that changed a MEDS-ID on an existing record.

**ACTION:** None.

**4319    SDX/MEB MEDS-ID CHANGE APPLIED-INACTIVE COUNTY RECORD                      *ALERT***

**ACTION:**

**4320    SDX/MEB MEDS-ID CHANGE APPLIED-ACTIVE COUNTY RECORD                      *ALERT***

A MEDS-ID change transaction, either originating from an SDX update or submitted by Medi-Cal Eligibility Branch, has changed the MEDS-ID for this recipient. Message 9506 will appear with this message when an SDX transaction reporting SSI/SSP eligibility also reports a SSN change and the recipient is currently a county eligible on MEDS. The data elements associated with this message display first the old MEDS-ID and then the new MEDS-ID. The old SSN Verification Code is also displayed as an additional data element.

**ACTION:** Note the new MEDS-ID in your records. If you do not receive message 9506 with this message and you are not aware of any MEB action regarding this record, please contact your MEDS Network Liaison to verify that this MEDS-ID change is correct.

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**4321    SDX/MEB MEDS-ID CHANGE APPLIED-PRIOR SSAN WAS VALIDATED                      *URGENT***

An SD10 transaction was submitted that changed a MEDS-ID on an existing MEDS record with an SSN-VER code of “J”.

**ACTION:** Give these messages to Medi-Cal Eligibility Branch, Systems Unit Chief. He/she will keep them on file to compare with SSN Validation errors.

**4322    SDX MEDS-ID CHANGE NOT APPLIED-ACTIVE COUNTY RECORD                      *URGENT***

An SD10 transaction was submitted to change a MEDS-ID on an active county record.

**ACTION:**

If the person listed on the top line of the Worker Alert is not the same as the person shown on the MEDS matching master, no action needed. If the SSN-VER code indicates that the existing SSN is validated and the SDX-PAY-STATUS code is not C01, no action needed.

If the Worker Alert and the MEDS matching masters indicate that both records are for the same individual, and the SSN-VER code indicates that the current SSN is not validated, (SSN-VER code of W, X, Y or Z), send the information to the county requesting that they investigate the possibility of duplicate records.

**4324    RETURNED CARD MARKED DECEASED GOVT-RESP IS NOT FEDERAL                      *URGENT***

**ACTION:**

**4325    SDX TRANSACTION FOR NEW RECORD HAS INVALID SEX CODE                      *URGENT***

The SEX code submitted on the SD20 transaction was invalid. The only acceptable codes are “M” or “F”.

**ACTION:** The field in error can be corrected with an MB30 or EW55 transaction. If there is no record on the MEDS Database, no action is needed.

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**4326    TRANS DOB WITHIN RANGE OF MEDS BUT NAME DOES NOT MATCH                      *REJECT***

The DOB submitted on the SD20 transaction matched, within range, with the record identified by the MEDS-ID. The name did not match.

**ACTION:** Request MEDS inquiries by the MEDS-ID and by the name. Determine if the transaction and the current MEDS record are for the same person. If they are, correct the record using an MB30 or EW55. If records are not for the same person, contact a local SSA District Office for clarification.

**4327    SDX ELIGIBILITY REPORTED-SDX PREV REPORTED DECEASED                      *URGENT***

An SD20 transaction reported eligibility and reversed the DEATH-CD and DEATH-DT on the MEDS database.

**ACTION:** This is an informational message used for tracking purposes. No action is required unless there is a sudden increase in volume in one area of the state or for one particular SSA District Office. If this happens, notify SSA Regional Office at (415) 556-3826.

**4329    SDX TRANS CODE IS 503 LEADS VS MONTH NOT DECEMBER                      *REJECT***

An SD20 transaction listed an SDX TRANS CODE of "BJ" indicating that this was a 503 LEADS update. 503 LEADS updates are only expected in December and current month on this SDX transaction was not December.

**ACTION:** Print the SDX Information Inquiry page. Notify SSA Regional Office at (415) 556-3826.

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**4330    503 LEADS RECORD INDICATES ELIGIBLE SSI/SSP STATUS                      *URGENT***

The SD20 transaction contained a Payment Status Code indicating eligibility for SSI/SSP. 503 LEADS records are not supposed to contain active records.

**ACTION:** Print the SDX Information Inquiry Page. Notify SSA Regional Office at (415) 556-3826.

**4332    TRANS DEATH CODE INCONSISTENT WITH MEDS DEATH INFORMATION                      *REJECT***

An MB30 transaction was submitted to post death information that already had a death code, or, the transaction was trying to remove the death information and none was present on the record.

**ACTION:** Correct DEATH-CODE and resubmit the transaction if needed.

**4333    TRANS DATA FIELD NOTCONSISTENT WITH MEDS DEATH CODES                      *REJECT***

An MB30 transaction was submitted to remove the "S" death code from the file and to re-establish eligibility. Eligibility cannot be re-established when the Social Security Administration has posted the death information.

**ACTION:** Resubmit the transaction without an ESAC.

**4334    TRANS TERM DATE MUST BE LATER THAN MEDS TERM DATE                      *REJECT***

An MB30 transaction was submitted to override the death code and establish closed period eligibility. The TERM-DATE on the transaction was prior to the TERM-DATE on the record. The transaction TERM-DATE must be after the TERM-DATE on the record.

**ACTION:** Correct the TERM-DATE and resubmit the transaction.

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**4335    OVERRIDE TRAN CANNOT ESTABLISH NEW RAMOS ELIGIBILITY    *REJECT***

An MB30 transaction was submitted to override a death code and establish ongoing eligibility. The last month of eligibility on MEDS is Ramos Aid Paid Pending. Record should remain terminated.

**ACTION:** Remove the ESAC and resubmit the transaction.

**4336    EFFECTIVE MONTH MUST BE LATER THAN MEDS TERM-DATE    *REJECT***

An MB30 transaction was submitted with a TERM-DATE that was prior to the TERM-DATE that is currently on MEDS.

**ACTION:** Correct the TERM-DATE and resubmit the transaction.

**4337    THIS RECIPIENT IS NOT ELIGIBLE BASED ON MEDS SDX DATA    *REJECT***

An MB30 transaction was submitted to override the deceased information on MEDS and re-establish eligibility. The SDX segment of the file indicates that this person has been discontinued from SSI.

**ACTION:** Correct the ESAC and resubmit the transaction.

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